



favendo

FAVENDOS REAL TIME LOCATION SOLUTION FOR CRUISE SHIPS

OPTIMIZE CRUISE GUEST EXPERIENCES WITH INDOOR NAVIGATION,
PEOPLE TRACKING, PROPERTY TRACKING & GUEST RELATIONS.

FAVENDO'S CRUISE SHIP SOLUTIONS STAND-OUT FROM AMONGST THE COMPETITION

Favendo's Real Time Location Solution for cruise ships are specifically designed to the needs of operators and guests of large cruise ships and river cruisers. Favendo is a pioneer in the Cruise Ship market relative to indoor navigation and tracking solutions. We are the only supplier offering on-premises solutions resulting in system independence from mainland, which guarantees data security for every guest.

Our solution offers all the tools for real-time communication between guests and guests, guests & staff and for a precise indoor-navigation to deck, cabin, leisure facility or any given POI.



Kid-Finder



People Tracking



Property Tracking



Real-time Communication/
Guest Relation



Indoor Navigation

FOLLOWING MODULES ARE ON BOARD

- ✓ High quality brand name beacons – incl. planning, deployment, maintenance
- ✓ Wearables equipped with brand name beacons, Favendo firmware and brand name asset tag beacons
- ✓ Favendos Commander SDK – indoor navigation, People Tracking, Property Tracking, Guest Relations
- ✓ Easy-to-use webbased frontend to manage business and beacon infrastructure





INDOOR NAVIGATION

Guests will be able to quickly locate any on-board destination through real-time navigation and visualization.

- ✓ Beacon technology eliminates any volatile factors of GPS-Systems
- ✓ Architectural occurrences or fluctuating quality of network connections are no longer issues
- ✓ Show and announce handicapped accessible routes to any POI in any language

PEOPLE TRACKING

Children, friends and family's position is tracked real-time with custom proximity zones and alerts. Guests will have real-time awareness and visualization of where their children, family or friends are on-board at all times no matter the size or floorplan of the cruise ship.

- ✓ Guests can find and track their children at any time in each area on board (by rubber band-wearable with beacon)
- ✓ Off-board-alert to the personnel when someone goes overboard

PROPERTY TRACKING

Asset tags can be placed on any piece of guest property and tracked in the same way as Favendo's people tracking solution. Guests not only have the capability of tracking/visualizing their children, friends and family, they can also track luggage or other property to ensure all personal items are always accounted for the cruise ship.

- ✓ Locate and track missing equipment
- ✓ Optimize utilization of physical assets

GUEST RELATIONS

As soon as guests step foot on your ship, the Favendo solution will provide personalized notifications such as special promotions, events, family activities and more to ensure guests never miss any unique experiences. Auto-notification to guests to ensure they don't miss what matters to them - guests can also place orders and receive updates from the crew.

- ✓ Automatically received personalized information at any POI by smartphone Also for shopping – offers and news
- ✓ Increase guests satisfaction through individualization and to make satisfaction more measurable
- ✓ Location-based catering – guests can make reservations in the restaurant, menus are available online – opportunity to preorder menus



WE ARE FAVENDO

Our experience and expertise in software-development, mobile advertising and beacon engineering makes Favendo one of the European market leaders in Real Time Location Solutions.

Favendo provides Real Time Location Solutions (RTLS) for Cruise Ships around the world. Our outstanding services include indoor navigation, tracking & enhanced guest experiences and are available via a Software Development Kit (SDK) or Mobile App.

Contact:

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RENOWNED INTERNATIONAL CUSTOMERS AND PARTNERS WORK WITH FAVENDO'S TECHNOLOGY

